



MISSION DIRECTOR NATIONAL HEALTH MISSION, J&K

Jammu Office: Regional Institute of Health & Family Welfare, Nagrota, Jammu.

Fax: 0191-2674114; Telephone: 2674244. Pin: 181221

Kashmir Office: J&K Housing Board Complex, Chanapora, Srinagar. Pin: 190015

Fax: 0194-2430359; Telephone: 2431167; e-mail: mdnrhmjk@gmail.com

NHM Help Line for Jammu Division: 18001800104; Kashmir Division: 18001800102

Expression of Interest for Supply of Computers and Peripheral Items

State Health Society, National Health Mission, J&K invites “Expression of Interest” from the **Principal Manufacturers** (OEM) for supply of following items required for its 117 Blocks, 2 Divisional MCTS Call Centres and 13 DEICs on ‘as & when required’ basis at DGS&D approved rates.

Bid details in brief description:

S. No.	Description	Details
1	EoI Reference No. & Date	SHS/NHM/J&K/FMG/
2	Brief Description of the EoI	(i) 150 (approx.) Desktop Computers with preloaded Operating System (ii) 150 (approx.) UPS (iii) 13 Printers
3	Date of Issue	21.10.2014
3	Last Date for Submission of EoI	November 3 rd , 2014 (upto 1500 Hrs)
4	Date of Opening of EoI	November 3 rd , 2014 (at 1600 Hrs)
5	Place of Submission/ Opening of EoI	State Health Society, National Health Mission, J&K, Regional Institute of Health & Family Welfare, Near Sainik School, Nagrota, Jammu – 18221, J&K
6	Contact Nos.	(Jammu) 0191-2674114, 2674244 (Srinagar) 0194-2430359, 2431167
7	e-Mail ID	mdnrhmjk@gmail.com
8	Earnest Money Deposit	Rs.50,000/- (Rupees Fifty Thousand only)

The detailed specifications alongwith other terms and conditions can be downloaded from the website www.jknrm.com.

Minimum Specification for Computers:

- CPU : Intel Core i3-3220, 3.3 GHz, 3 MB Cache or Higher.
- Chipset : Intel 6 series or better.
- Bus Architecture : 3 PCI (PCI/ PCI Express) or more.
- Memory : 4 GB 1333 MHz DDR3 RAM with 16 GB Expandability.
- Hard Disk Drive : 500 GB 7200 rpm or higher.
- Monitor : 47 cm (18.5 inch) or larger TFT/ LED Digital Colour Monitor TCO-05 certified.
- Keyboard : 104 keys
- Mouse : Optical with USB interface.
- Bays : 3 Nos. or above.
- Ports : 6 USB Ports (with at least 2 in front), 1 Serial audio ports for microphone and headphone in front.
- Cabinet : Mini Tower.
- DVD ROM Drive : 8X or better DVD ROM Drive.
- Networking facility : 10/100/1000 on board integrated Network Port with remote booting facility remote system installation, remote wake up.
- Operating System : Windows 8 Professional preloaded with Media and Documentation and Certificate of Authenticity.
- OS Certifications : Windows 8 OS and Linux certification.
- Power Management : Screen Blanking, Hard Disk and System Idle Mode in Power On, Set up Password, Power supply SMPS Surge protected.
- Preloaded Antivirus : Norton or McAfee or e-Trust or e-Scan or Software Fore front or Trend Micro or PC Tool or Quick heal Antivirus (Latest Version) with 60 days License (Included in case of Windows 8 only).
- Warranty : Minimum 2 Years comprehensive back-to-back from OEM

Minimum Specification for UPS:

- UPS with Double Battery of Standard Make with ISO Certification

Minimum Specification for Printer (for DEICs only):

- Laser Printer
- Print Resolution (in dpi): 600 x 600.
- Paper Size: A4; Print Speed in PPM (A4 Size): 25.
- MS Windows compatible
- Cost Saving and Environmental Features – with Power Saver Mode and Energy Star Compliant
- Warranty – Minimum 2 Years comprehensive back-to-back from OEM

❖ **Minimum Eligibility Criteria**

1. The OEM should have experience of supply, installation and commissioning of Computers, Computer Hardware (including Printers / Scanners) at least for last five [5] years. Documentary proof [PO copy/ Contract Copy/ Certificate from customer] should be provided in support of experience.
2. The OEM should be a registered company. Copy of registration certificate should be enclosed.
3. The OEM shall have a valid ISO Certificate as on date. Copy of the same shall be enclosed.
4. The OEM has successfully delivered and installed at least 150 computers at multiple locations in single or separate orders during last 3 years to at least one customer in Govt. Sector., documentary evidence in this regard shall be enclosed (for supply of computers only).
5. The OEMs shall have to deposit Earnest Money Deposit of Rs.50,000/- (Rupees fifty thousand only) in the form of CDR/ FDR (valid for one year) from any Nationalized Bank or Jammu and Kashmir Bank Ltd pledged to the “**FA&CAO, State Health Society, NHM, J&K**”, failing which the EoI shall not be accepted.

❖ **General Terms & Conditions**

1. The OEM shall supply the required computers and provide the aftersales services directly or through their authorized distributor/ dealer. The name of distributor/ dealer (if applicable) should be mentioned in the proposal towards ‘Expression of Interest’. The OEM should submit Manufacturer Authorisation Form [MAF] as per format given in ***Annexure - III***.
2. The supply has to be made at Jammu/ Srinagar offices of the State Health Society where these are verified by the NIELIT (formerly DOEACC) and after verification these are to be installed at the respective places as per ***Annexure - V***.
3. Intending applicants are required to submit their full particulars as per Format in ***Annexure - II*** along with required documents. If necessary, State Health Society (SHS), National Health Mission (NHM) may ask for clarification and /or further information from the OEMs.
4. The OEM must submit documentary evidence in support of facts/ claims submitted/ made in response to the EoI. All the pages including annexures should be signed by a person competent and having the power of attorney to bind the OEM.
5. Proposals of OEM who do not fulfil the above criteria or who fail to submit documentary evidence thereon would not be considered.
6. SHS shall enter into a contract with the lowest quoted principal manufacturer for purchase of items on ‘as & when required’ basis.

7. SHS also reserves the right to shortlist a particular OEM based on use of the model, warranty of the Product, availability of spares, back- to-back support services of the OEM, comfort level of the users, fulfilling the desired level of specifications.
8. The responses to this EoI must be complete and comprehensive with explicit documentary evidence in support of all the eligibility criteria mentioned herein above. Incomplete responses without the required documents are liable to be rejected.
9. Open responses received through e-mail / Fax etc. will not be considered.
10. SHS will not be responsible for non-receipt of EoI within the specified date and time due to any reason including postal holidays or delays.
11. SHS will also not be responsible for misplacement of the EoI document in case it is not properly superscripted with the words "EoI for Supply of Computers and peripherals for NHM".
12. In case the specified date of submission of EoI is declared a holiday, the EoI document will be received till the specified time on next working day.
13. The successful OEM will be required to furnish a Security Deposit of an amount of Rs.50,000/- (Rupees Fifty Thousand only) as security for proper execution of the work contract. The EMD placed may be considered for conversion towards the Security Deposit. The said "Security deposit" will be refunded on successful completion of the contract after deductions, if any.
14. This EoI document is not an agreement and is not an offer or invitation by SHS to any parties other than the applicants who are qualified to submit bids respectively. The purpose of this EoI is to provide the Bidders with information to assist the formulation of their proposals. The EoI does not claim to contain all the information each Bidder requires.
15. SHS makes no, representation or warranty and shall incur no liability under any law, statute, rules or regulations as to the accuracy, reliability or completeness of this EoI.
16. The information contained in this EoI document is selective and is subject to updating, expansion, revision and amendment. It does not purport to contain all the information that a bidder require. SHS reserves the right of discretion to change, modify, add to or alter any or all of the provisions of this EoI and/ or the bidding process, without assigning any reasons whatsoever. Such change will be published on the website www.jknrhm.com and it will become part and parcel of EoI.
17. SHS in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information in this EoI. SHS reserves the right to reject any or all the expression of interest/ proposals received in response to this EoI document at any stage without assigning any reason

whatsoever. The decision of the Chairman, Executive Committee, SHS, NHM, J&K shall be final, conclusive and binding on all the parties.

❖ **Documents to be submitted along with the EoI:**

1. EoI Forwarding Letter as per *Annexure - I*
2. Documentary evidence establishing that the OEM is eligible and is able to perform the contract, minimum eligibility criteria as per *Annexure - II* is to be filled in with all details.
3. The relevant document showing that the entity submitting the proposal is a Principal Manufacturer of the product. In case the OEM requires to supply the computers through their authorized distributor/ dealer, name of distributor/ dealer shall be mentioned in the proposal towards 'Expression of Interest' alongwith Manufacturer Authorisation Form [MAF] as per *Annexure – III*.
4. The technical catalogue/ brochure/ datasheets pertaining to the offered model.
5. Commercial Proposals, sealed in separate envelope, alongwith bulk offers/ additional discounts, additional warranty/ aftersales service as per *Annexure – IV*.
6. Earnest Money Deposit amounting to **Rs.50,000/- (Rupees Fifty Thousand only)** in the form of CDR/ FDR (valid for one year) from any Nationalized Bank or the J&K Bank.

❖ **Address for submission of EoI:**

All responses to the EoI alongwith the commercial proposals, both sealed in separate envelopes, and both the envelopes sealed in a single cover superscribed as “**EoI for Supply of Computers and peripherals for NHM**” shall reach to the below mentioned address by or before 3rd November, 2014 (latest by 15.00 Hrs):

**State Health Society, National Health Mission,
Regional Institute of Health & Family Welfare
(Near Sainik School), Kandoli Nagrota,
Jammu – 181221 (J&K)**

Sd/-
**Mission Director
NHM, J&K**

No: SHS/NHM/J&K/FMG/

Dated: 21.10.2014

EoI Forwarding Letter
(To be submitted on OEM's Letter Head)

Dated:

Mission Director

State Health Society
National Health Mission, J&K
Regional Institute of Health & Family Welfare,
Near Sainik School, Nagrota,
Jammu – 181221 (J&K)

Dear Sir,

EoI reference No. _____ dated _____.

Supply and Installation of Computer and Peripherals

We, the undersigned, offer to submit our bid in response and accordance with your EoI reference No. _____ dated _____. Having examined the EoI document carefully, we are hereby submitting our proposal alongwith all the requisite documents as desired by the bank.

Further, we agree to abide by all the terms and conditions as mentioned herein the EoI document. We have also noted that SHS, NHM, J&K reserves the right to consider/ reject any or all bids without assigning any reason thereof.

We understand that the SHS, NHM, J&K is not bound to accept any proposal it receives.

Yours Sincerely,

Date:

Signature of Authorized Signatory

Place:

Name of the Authorized Signatory

Designation

Phone & E-Mail

Name of the Organization

Seal

Part 1- General Information

S. No.	Minimum Eligibility Criteria	Vendor's Response
1	Name of the Vendor's Company	
2	Year of Establishment	
3	Type of Company (Govt./ PSU/ Pub. Ltd./ Pvt. Ltd./ Partnership/ Proprietary)	
4	Address of Registered Office with Contact numbers (phone/ fax/ mail)	
5	Address of Local Office at J&K with contact numbers [phone/ fax/ mail]	
6	PAN No. (photocopy to be enclosed)	
7	TAN No. (photocopy to be enclosed)	
8	TIN (photocopy to be enclosed)	

Part 2- Minimum Eligibility Criteria

S. No.	Minimum Eligibility Criteria	Vendors Response
1	OEM Details	
a	Name of OEM	
b	Address of OEM in India	
c	Contact details of OEM	
d	Name	
e	Designation	
f	Mobile No.	
g	Fax. No.	
h	Mail Id	
i	Copies of ISO 9001 and ISO 14000 certificates issue to OEM are required to the attached	

2	Contact Details of OEM's authorized representative responsible to deal with SHS, NHM, J&K for this assignment	
a	Name	
b	Designation	
c	Mobile No.	
d	Fax. No.	
e	Mail Id	
4	No of Years of experience in supply, installation and commissioning of computer hardware [including Printers and Scanners] <i>Documentary evidence to be submitted by way of copy of purchase order/ contract/ customer certificate]</i>	
5	No. of delivered and installed Computers/ Printers at multiple locations in single or separate orders during last 3 years to at least one customer in Govt. sectors <i>Documentary evidence to be submitted by way of copy of Purchase Order/ Contractual/ Customer Certificate.</i>	
6	Registration No. and date of registration. Registration Certificate to be enclosed	
7	ISO 9000:2001 certification [Enclose certificate]	
8	OEM authorization for proposing its products to SHS [Yes/ No] MAF as per Annexure – III to be enclosed	
9	Support	
a	Location, Address and contact details of support centre attached [Yes / No]	
10	Details of Reference Customer (at least 01) customer from Bank FSI/ Govt./ PSU sector]	

	Customer Name and Contact No.	Brief details of the H/W supplied	PO No. and date [attach PO]	Engagement is for supply/ support/ both
a				
b				
c				
11	Details of EMD			
a	FDR/ CDR No.			
b	Date of FDR/ CDR			
c	Bank & Branch			
d	Valid upto			

Date

Signature of Authorized Signatory

Place

Name of the Authorized Signatory

Designation

Phone & E-Mail

Name of the Organization

Seal

Note:

1. Vendor's response should be complete, Yes/ No answer is not acceptable.
2. Documentary proof, sealed and signed by authorized signatory must be submitted.
3. Details of clients and relevant contact details are mandatory. Bidders may take necessary approval of the clients in advance before submission of related information. SHS will not make any separate request for submission of such information.
4. SHS may contact the vendor's referenced customer for verifications of facts, the vendor to ensure that the customer is intimated.
5. Proposal of the vendor are liable to be rejected in case of incomplete information or wrong information or non-submission of documentary proof.

Manufacturer Authorization Format
(To be submitted on OEM's Letter Head)

Dated:

Mission Director
State Health Society
National Health Mission, J&K
Regional Institute of Health & Family Welfare,
Near Sainik School, Nagrota,
Jammu – 181221 (J&K)

Sub: Manufacturer Authorization for
EOI reference No. _____ dated _____.

We, <OEM Name> having our registered office at <OEM Address> are an established and reputed manufacturer of <Hardware details>.

We confirm that <Vendor Name> having its registered office at <Vendor Address> is our authorized partner/ re-seller/ dealer for our <hardware details>.

We authorized them to supply our equipments in response to the above mentioned EoI.

Further, we assure that we would extent full support to them in all respect for supply, warranty and maintenance of our products. We also ensure to provide the service support for the supplied equipments during the warranty period as per EoI terms.

We also undertake that in case of default in execution of this EoI by the <Vendor's Name>, the <OEM Name> will take all necessary steps for unsuccessful execution of this project as per EOI requirements.

Yours Sincerely,

Date:

Signature of Authorized Signatory

Place:

Name of the Authorized Signatory

Designation

Phone & E-Mail

Name of the Organization

Seal

Format for Financial Proposals
(To be submitted on OEM's Letter Head)

Dated:

Mission Director
State Health Society
National Health Mission, J&K
Regional Institute of Health & Family Welfare,
Near Sainik School, Nagrota,
Jammu – 181221 (J&K)

EOI reference No. _____ dated _____.

Supply and Installation of Computer and Peripherals

We, <OEM Name> having our registered office at <OEM Address> offer to submit our commercial proposal at DGS&D Rates (**including of all taxes and FOR Jammu/ Srinagar**) alongwith bulk offers/ additional discounts, additional warranty/ aftersales service as per following details:

S. No.	Description	Computer	UPS	Printer
1	DGS&D Rate (inclusive of all Taxes and FOR Jammu/ Srinagar)			
2	Bulk Offer/ Discount			
3	Warranty Offered			
4	Additional Warranty Offered, if any			
5	Aftersales Service			
6	Any Other (please Specify)			

We also state that the abovementioned proposals include all the terms & conditions approved by the DGS&D and the SHS, NHM, J&K is not bound to accept any proposal it receives.

Yours Sincerely,

Date:

Signature of Authorized Signatory

Place:

Name of the Authorized Signatory

Designation

Phone & E-Mail

Name of the Organization

Seal

List of Blocks in for Installation of Computers & UPS

S. No.	Name of District	Name of Institution	No. of Equipments
1	Doda	Block HQ Ghat	1
		Block HQ Gandoh	1
		Block HQ Assar	1
		Block HQ Bhaderwah	1
		Block HQ Thathri	1
2	Jammu	Block HQ Akhnoor	1
		Block HQ Bishnah	1
		Block HQ Dansal	1
		Block HQ Kot Bhalwal	1
		Block HQ Sohanjana	1
		Block HQ R.S Pura	1
		Block HQ Pallanwala	1
		Block HQ Marh	1
		Chowki Chowra	1
3	Kathua	Block HQ Hiranagar	1
		Block HQ Bani	1
		Block HQ Basholi	1
		Block HQ Billawar	1
		Block HQ Parole	1
4	Kishtwar	Block HQ Padder	1
		Block HQ Kishtwar	1
		Block HQ Dachhan	1
		Block HQ Chattroo	1
5	Poonch	Block HQ Mandi	1
		Block HQ Surankote	1
		Block HQ Mendhar	1
6	Rajouri	Block HQ Darhal	1
		Block HQ Kandi	1
		Block HQ Nowshera	1
		Block HQ Sunderbani	1
		Block HQ Kalakote	1
		Block HQ Manjakote	1
7	Ramban	Block HQ Ramban	1
		Block HQ Ukheral	1

S. No.	Name of District	Name of Institution	No. of Equipments
		Block HQ Banihal	1
		Block HQ Gool	1
8	Reasi	Block HQ Reasi	1
		Block HQ Pouni	1
		Block HQ Katra	1
		Block HQ Mahore	1
9	Samba	Block HQ Purmandal	1
		Block HQ Samba	1
		Block HQ Ramgarh	1
10	Udhampur	Block HQ Chenani	1
		Block HQ Ramnagar	1
		Block HQ Tikri	1
		Block HQ Majalta	1
		Block HQ Basantgarh	1
		Block HQ Panchari	1
	Jammu Division		49
11	Anantnag	Block HQ Achabal	1
		Block HQ Bijbehara	1
		Block HQ Sallar	1
		Block HQ Shangus	1
		Block HQ Larnoo	1
		Block HQ Mattan	1
		Block HQ Verinag	1
12	Bandipora	Block HQ Gurez	1
		Block HQ Hajin	1
		Block HQ Bandipora	1
13	Baramulla	Block HQ Uri	1
		Block HQ Boniyar	1
		Block HQ Sheeri	1
		Block HQ Kreeri	1
		Block HQ Pattan	1
		Block HQ Kunzer	1
		Block HQ Tangmarg	1
		Block HQ Sopore	1
		Block HQ Rohama	1
		Block HQ Dangi wacha	1

S. No.	Name of District	Name of Institution	No. of Equipments
14	Budgam	Block HQ Chattargam	1
		Block HQ Beerwah	1
		Block HQ Nagam	1
		Block HQ Charar-i-Sharif	1
		Block HQ Magam	1
		Block HQ Soibugh	1
		Block HQ Budgam	1
		Block HQ Khan Sahib	1
		Block HQ Chadoora	1
		Block HQ Khag	1
15	Ganderbal	Block HQ Ganderbal	1
		Block HQ Laar	1
		Block HQ Kangan	1
16	Kargil	Block HQ Drass	1
		Block HQ Sankoo	1
		Block HQ Panikher	1
		Block HQ Zanskar	1
		Block HQ Chiktan	1
17	Kupwara	Block HQ Zachaldara	1
		Block HQ Langate	1
		Block HQ Handwara	1
		Block HQ Kralpora	1
		Block HQ Kupwara	1
		Block HQ Sogam	1
		Block HQ Villagam	1
		Block HQ Tangdar	1
		Block HQ Trehgam	1
		Block HQ Kalaroose	1
18	Kulgam	Block HQ Qazigund	1
		Block HQ D.H. Pora	1
		Block HQ Kulgam	1
		Block HQ Qaimoh	1
		Block HQ Yaripora	1
19	Leh	Block HQ Leh	1
		Block HQ Nyoma	1
		Block HQ Nubra	1

S. No.	Name of District	Name of Institution	No. of Equipments
		Block HQ Khaltsi	1
		Block HQ Tangtse	1
20	Pulwama	Block HQ Pampore	1
		Block HQ Pulwama	1
		Block HQ Tral	1
21	Shopian	Block HQ Shopian	1
		Block HQ Keller	1
22	Srinagar	Block HQ Hazratbal	1
		Block HQ Batamaloo	1
		Block HQ Zadibal	1
		Block HQ SR Gunj	1
		Block HQ Khanyar	1
Kashmir Division			68
J&K			117

List of MCTS Call Centres for Installation of Computers & UPS

S. No.	Name of Division	Address	No. of Equipments
1	Jammu	Nagrota (Jammu)	6
2	Kashmir	Channpora (Srinagar)	6
Total			12

List of DEICs for Installation of Computers & Printers

S. No.	Name of District Hospital
1	Kathua
2	Kishtwar
3	Poonch
4	Ramban
5	Reasi
6	Samba
7	Bandipora
8	Budgam
9	Kargil
10	Kulgam
11	Kupwara
12	Pulwama
13	Shopian